When to Use the Pronoun *who*
*(No, don’t flip a coin)*

Students sometimes think that *that* and *who* are interchangeable and that it doesn't matter which one you use. This, however, is incorrect. The pronoun *who* should always be used when it is being used to refer to a person or persons.

For example, the following uses of *who* are correct:

I am going to ask the girl who is wearing the red dress to the prom. The sales clerk who assisted me was very helpful.

The following uses of *who* are incorrect:

I am going to ask the girl that is wearing the read dress to the prom. The sales clerk that assisted me was very helpful.